

## IMPORTANT ANNOUNCEMENT

To our faithful and devoted patients throughout the years,

We want to bring to your notice and announce that Steve Bailey, the founder of PROMPT Physical Therapy, will be retiring at the end of this year of 2023. Paul and Danielle Wilson are excited to continue the legacy and personalized care that PROMPT has had the past 24 years.

Message from Steve Bailey:

I've been honored to serve you here at PROMPT for the last 24 years. You have allowed me the privilege of walking along side you as you dealt with the aches and pains of life, both physical and otherwise. Working with you at PROMPT has enabled me to pursue what Paul instructed the church in Thessalonica, "Make it your ambition to lead a quiet life, to mind your own business and to work with your hands." (1 Thessalonians 4:11)

After 30 years of work in physical therapy, I am being called to something new. As many of you know, Mary and I have been involved in prayer ministry through our church and other organizations, and we are excited to see how God will further use this ministry in the season ahead.

Though I've appreciated every minute of my time building PROMPT, the decision to step away from PT has been years in the making. Dealing with COVID, the transition of staff, the passing of my parents and father-in-law, and the inability of my body to continue to treat have led to the need to transition. Fortunately for PROMPT, when Danielle and Paul were led to the hills of East Tennessee, it became apparent that they were the ones who were to build on the foundation of compassionate, individualized care that is based in skilled manual work. Their hearts are for you and their staff. They understand the honor and privilege that you give us when you step through the doors asking for help. I'm confident you will thrive in their care.

With much love and gratitude,

Steve Bailey

Message from Paul and Danielle Wilson:

We are incredibly grateful for Steve's generosity, which will allow us to continue the legacy of excellence and individualized care he created here at PROMPT. We joined the team in March of 2022 and have seen first hand the impact Steve and PROMPT have made in the community at large, and have been happy to play a small role in that since joining. As we have stepped into ownership of PROMPT earlier this year, we are committed to continuing the high level of care you have experienced at PROMPT, and continually finding ways to improve our own skill set and serve our clients better. PROMPT has been and will continue to be a clinic centered around you, the patient, and doing everything we can to help lead you out of pain and back to doing what you love without pain and limitation. We do not take this opportunity lightly and are grateful for the ability to play a part in your recovery. We look forward to serving you and the Knoxville community for many years to come. If you have any questions, concerns, or have not been able to meet us yet, we would love to hear from you.

Sincerely,

Paul and Danielle Wilson